



March 23, 2020

To our Valued Customers:

The State of Ohio has issued a 'Stay At Home' Order effective 11:59pm EST today, March 23rd 2020, due to the COVID-19 pandemic.

We acknowledge that many of our customers supply one or more of the critical industries noted in the Order such as healthcare, pharmaceutical, food supply, and sanitation/chemicals. Therefore, as an essential business we will continue to operate as usual.

As I mentioned in my first correspondence, Kaufman Container is making the safety of our employees and supporting our customers our highest priorities. We continue taking all precautions possible and implementing ongoing protocols to keep our employees healthy during this time and we are paying close attention to government healthcare recommendations.

We are seeing an increase in sourcing requests for certain packaging components. As the situation remains fluid, we will continue to adapt and keep you up to date on delays or changing lead-times.

Please note that while order fulfillment will continue as usual, there may be delays in shipment that are beyond our control. We appreciate your patience as we navigate this new frontier.

We ask that you stay in close communication with your Kaufman Container account manager and customer service team so they can provide you up-to-date information as it pertains to your requests and orders. We also ask that if your business is being shut down, please notify your account manager as soon as possible.

Thank you for your continued partnership. Stay healthy and safe!

Best regards,

Sara Blankenship

Vice President – Sales and Marketing

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